

# SUPPORT STAFF

Fleet support staff salaries have not seen increases in a few years. Below, *GF* presents average salaries for key titles as well as the number of filled positions in a fleet.

**B**udget restrictions continued to challenge public sector fleets, preventing pay increases, and even leading to pay decreases, for fleet support staff. Many fleet managers reported no pay increases for support staff for the past few years and anticipate no or very low adjustments for the near future. One

fleet manager said, “I think we’ve been pretty fortunate that we haven’t had to lay staff off or had furlough days.” He also reported current negotiations for a cost-of-living salary increase for bargaining unit employees, although this was not yet approved as of press time.

Some fleets are seeing small salary

increases after some years without. One fleet manager reported that fleet support staff received a 5 percent across-the-board salary increase, the first in three years. He also stated that the agency was able to allow for smaller incentive increases for certification programs such as ASE certification.

## AVERAGE SUPPORT STAFF SALARIES

Title	Average	Minimum	Maximum
Assistant Fleet Manager	\$65,372	\$30,000	\$100,200
Body Shop Technician	\$49,467	\$30,000	\$75,000
Data Analyst	\$52,647	\$24,000	\$85,500
Fuel System Clerk	\$40,419	\$20,000	\$70,000
General Technician	\$42,550	\$20,800	\$73,000
IT Person	\$64,508	\$25,000	\$130,000
Master Technician	\$49,748	\$30,000	\$67,100
Office Clerk	\$35,584	\$13,000	\$60,000
Office Manager	\$47,371	\$32,000	\$77,000
Office Supervisor	\$53,309	\$29,100	\$80,000
Parts Clerk	\$37,318	\$14,500	\$75,000
Parts Pickup and Delivery	\$25,913	\$10,000	\$48,200
Parts Supervisor	\$49,604	\$32,000	\$75,000
PM Technician	\$33,823	\$18,000	\$50,000
Rebuild Technician	\$46,536	\$32,000	\$61,000
Service Technician	\$43,216	\$21,500	\$78,000
Shop Foreman	\$57,866	\$32,700	\$87,000
Shop Lead Person	\$53,663	\$30,500	\$85,500
Shop Supervisor	\$60,214	\$27,000	\$85,000
Technician Assistant	\$34,643	\$16,000	\$61,600
Technician-Heavy	\$50,983	\$28,000	\$78,000
Technician-Light	\$44,899	\$22,000	\$77,000
Technician-Light-2	\$40,225	\$28,500	\$60,000
Technician-Service Truck	\$39,966	\$20,000	\$55,000
Technician’s Helper	\$33,484	\$13,500	\$58,000
Tire Repair Person	\$34,413	\$18,000	\$70,000
Welder	\$45,212	\$28,500	\$85,000

Support staff salaries for common titles were calculated with data from cities, counties, state and federal agencies, utilities, and university fleets.

## MEDIAN NUMBER OF FILLED POSITIONS IN A FLEET

Assistant Fleet Manager..... 1	PM Technician ..... 2
Body Shop Technician..... 2	Rebuild Technician..... 2
Body Shop Technician 2..... 1	Service Technician ..... 3
Data Analyst ..... 1	Shop Foreman ..... 2
Fuel System Clerk ..... 1	Shop Lead Person..... 2
General Technician ..... 4	Shop Supervisor ..... 2
IT Person ..... 1	Technician Assistant..... 2
Master Technician ..... 3	Technician-Heavy ..... 4
Office Clerk ..... 1	Technician-Light ..... 4
Office Manager ..... 1	Technician-Light 2 ..... 2
Office Supervisor..... 1	Technician-Service Truck..... 2
Parts Clerk..... 2	Technician's Helper..... 1
Parts Pickup and Delivery... 1	Tire Repair Person ..... 1
Parts Supervisor ..... 1	Welder ..... 1

With lack of pay increases for staff, fleet managers said they were happy to be able to maintain a stable number of support staff.

## AVERAGE SUPPORT SALARIES BY FLEET SIZE

Fleet Size	Assistant Fleet Manager	Shop Supervisor	Light Technician	Heavy Technician	Master Technician
500 and less	\$52,136	\$59,910	\$44,766	\$51,736	\$47,936
501 - 1,000	\$64,800	\$60,504	\$41,874	\$48,964	\$55,574
1,001 - 1,500	\$71,093	\$65,772	\$50,873	\$51,991	\$50,000
1,501 - 2,000	\$74,667	\$52,505	\$51,447	\$52,207	\$49,809
2,001 - 4,000	\$76,250	\$61,750	\$50,250	\$52,750	\$55,000
More than 4,000*	\$78,667	\$54,250	\$35,000	\$55,000	\$43,667

Data of key fleet positions suggests that while a management position such as assistant fleet manager is paid more based on a larger sized fleet, salaries of more technical fleet positions do not correlate with fleet size.

\*Average may be skewed due to insufficient data.



For detailed salary information broken out in different segments, check out the Fleet Toolbox website ([fleettoolbox.com](http://fleettoolbox.com)).



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